



County Road Association
OF MICHIGAN

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**Road Commission of Kalamazoo County honored
with four statewide IMPRESS awards!**

LANSING, MI – The Road Commission of Kalamazoo County (RCKC) received three statewide IMPRESS Awards and a People’s Choice Award at the 2023 County Road Association (CRA) Highway Conference held March 22 in Lansing. IMPRESS Awards recognize county road agencies that demonstrate innovation on notable projects in the categories of Communications, Operations and Collaboration.



RCKC received an IMPRESS award in Collaboration for “Samsara Systems;” an award in Communications for “Service Request Tracking;” and an award in Operations for “Dual Broom Tractor.”

“The Road Commission of Kalamazoo County is capable of completing multiple large-scale projects,” said Denise Donohue, CRA CEO. “Their immense effort greatly helps drivers across the county.”

Collaboration

RCKC converted its GPS services to Samsara in 2022 to optimize capabilities and incorporate custom systems to better serve the public. New capabilities include access to dash cameras, asset tracking, proximity searching, real time alerts, asset mapping and more. This entry also won a People's Choice Award.

Communications

RCKC has a long history of prioritizing, tracking and reviewing performance metrics of service needs throughout the county. Thousands of service requests come from the public, local officials and the Kalamazoo team. Road-related reports range from potholes to winter maintenance. Starting in 2022, RCKC began generating detailed Monthly Service Request Tracking Reports to better serve the public and resolve service issues.

Operations

RCKC saw an opportunity to increase efficiency by improving broom operations and came up with the innovation of attaching two rotary brooms to the one larger tractor. The finished project includes detailed support arm engineering, additional materials and fabrication to incorporate gauge wheels that support the brooms and a water system to minimize dust.

An independent panel of communications and operations experts from several of Michigan's 83 county road agencies judged all IMPRESS Awards submissions. Award recipients were honored for projects that solved time constraints, labor costs, communication barriers and fostered collaboration.

The 83 members of the County Road Association of Michigan represent the unified voice for a safe and efficient county transportation infrastructure system in Michigan, including appropriate stewardship of the public's right-of-way in rural and urban Michigan. Collectively, Michigan's county road agencies manage 75% of all roads in the state, including 90,000 miles of roads and 5,700 bridges. County road agencies also maintain the state's highway system in 63 counties. Michigan has the nation's fourth-largest local road system.

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